

## CARES Act Relief Aid

1. How do I know if I am eligible for the CARES Act Relief Fund?

Students must meet the basic eligibility [criteria](#) for receiving federal financial aid in order to be considered for CARES Act Relief aid. Based on the conditions established by the U.S. Department of Education, the following groups of students are ineligible to receive CARES Act Relief Aid: (a) Dual enrollment students; (b) Students enrolled in a 100% online degree program on or before March 13, 2020; and (c) Students who are not U.S. citizens or [eligible noncitizens](#).

2. I have heard that other universities are not using the same method (i.e. application, documentation, etc.) as ULM to award CARES Act funds. Why is ULM using a different method to verify and award eligible students?

Each university has developed its own plan to distribute CARES Act funds in a way that meets federal requirements. ULM students who meet the basic eligibility [criteria](#) will receive an initial \$300 in CARES Act Relief Aid. ULM is then requesting students who have incurred additional expenses to submit an [application](#) and provide supporting documentation. The goal of this two-





24. What is my username for the CARES Act application portal?

You will use your Warhawk username for logging in to the portal. Your Warhawk username is the same as your email address. If your email address is 'user123@warhawks.ulm.edu', then your username is 'user123'. If you do not know your email address, you may use this [online form](#) to look up your username using your CWID.

25. I cannot remember my password for the CARES Act application portal.

Your password for logging in to the application will be the same password you use to access myULM, webmail, or Moodle. Please call the Helpdesk at (318) 342-3333 or email [helpdesk@ulm.edu](mailto:helpdesk@ulm.edu) if you cannot remember your password.